



HÖCHSTER PORZELLAN-MANUFAKTUR
1746

Safety concept for resuming guided tours and demonstrations in the sales rooms and show workshops of the Höchster Porzellan-Manufaktur to contain the COVID 19 wave of infection.

Status: 30.09.2020

GENERAL - Demonstrations and guided tours will be included in the programme again from 01.10.2020. - The open workshops will be reopened with limited offers (without model room and painting room) from 01.10.2020. The group size of the offers in a closed room and at the same location is limited to 8 persons (+ guide). - Two or three successive groups can be staggered.

DISTANCE RULES - The distance rules must be strictly observed. - Salesroom staff and guides may ask visitors* to observe the distance rules. If visitors show cold symptoms, they can be kindly excluded from the event - please refer to the signs with protective measures in the entrance area and at <https://shmh.de/de/schutzmassnahmen-corona> .

HYGIENE RULES - Participants must disinfect / clean their hands before the start of the open workshops / children's activities. The guides, carers and sales staff actively encourage this. - Disinfectants are available for hand disinfection at the reception and in the workshops. Thorough hand washing before starting replaces hand disinfection. - Plastic visors with interchangeable foils are available for guides at the reception desk. The visors must be cleaned with vinegar cleaner before and after use. Guides can also be given a mask on request. It is strongly recommended that guides wear a visor or mask. Participants are generally required to wear a mask during the guided tours. - Participants are obliged to wear masks during open workshops such as porcelain painting. - All tools used during workshop programmes must be cleaned before and after the event. The event rooms are to be ventilated continuously, even during the events. Should this not be possible, ventilation must be carried out at least every 30 minutes.

CONTACT DATA AND PARTICIPATION - All visitors* to events (including children!) must leave their contact details at reception before the event begins. Guides who are not employed by the Manufaktur must also always leave their contact details at the reception desk before the start of the event

If you have any questions, please contact Katharina Möschen -Project Assistant- Tel. 069-300902-26 or Sabine Olbrich Manufaktur Direktverkauf Tel. 069-300902-40.

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